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## Decision Enhancement Services: Rehearsing the Future for Decisions That Matter (Paperback)

By Peter G.W. Keen, Henk G. Sol

IOS Press, United States, 2008. Paperback. Condition: New. Language: English . Brand New Book. Decision Enhancement (DE) is a field of practice aimed at extending lessons, principles and tools built up over a thirty year period, largely under the term Decision Support . Enhancement goes beyond support which has mostly focused on helping managers make use of interactive computer models and methods. DE substantially adds to the opportunities, especially in the use of the Internet as both an information resource and communications base for collaboration between groups but it also goes well beyond it in two important regards: a focus on enhancement of the processes that influence the quality of decisions that really matter in an organization; the ones that are most consequential, complex, and uncertain, and a shift from the design of computer- and telecommunications-based tools to a far more comprehensive studio approach to the integration of change management, collaborative development and use, and a new generation of visual is a lens that focuses on stakeholders in decision arenas and their decisions that matter. It continues with its invitation to bring stakeholders, domain experts and suite designers into its studios. The invitation extends to experts in domains relevant to...



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