



Managing Maintenance Error: A Practical Guide (Paperback)

By James Reason, Alan Hobbs

Taylor Francis Ltd, United Kingdom, 2003. Paperback. Condition: New. New ed. Language: English . Brand New Book. Situations and systems are easier to change than the human condition - particularly when people are well-trained and well-motivated, as they usually are in maintenance organisations. This is a down-to-earth practitioner's guide to managing maintenance error, written in Dr. Reason's highly readable style. It deals with human risks generally and the special human performance problems arising in maintenance, as well as providing an engineer's guide for their understanding and the solution. After reviewing the types of error and violation and the conditions that provoke them, the author sets out the broader picture, illustrated by examples of three system failures. Central to the book is a comprehensive review of error management, followed by chapters on: - managing person, the task and the team; - the workplace and the organization; - creating a safe culture; It is then rounded off and brought together, in such a way as to be readily applicable for those who can make it work, to achieve a greater and more consistent level of safety in maintenance activities. The readership will include maintenance engineering staff and safety officers and...



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