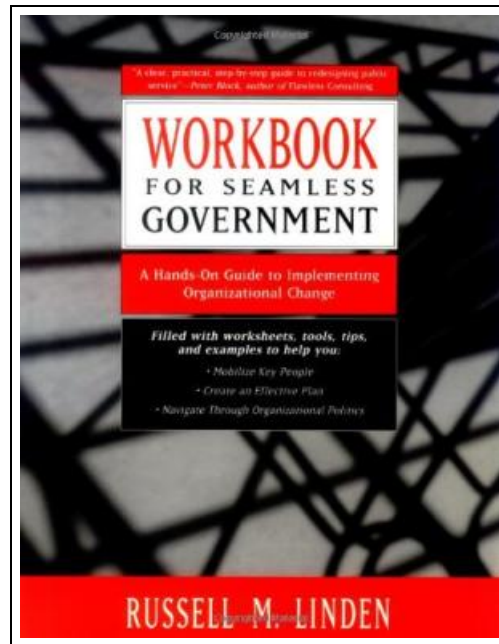


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SEAMLESS GOVERNMENT: A HANDS-ON GUIDE TO IMPLEMENTING ORGANIZATIONAL CHANGE: WORKBOOK

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