

Building Telephony Systems with Asterisk



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BUILDING TELEPHONY SYSTEMS WITH ASTERISK



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Shroff Publishers/Packt, 2006. Softcover. Condition: New. What you will learn from this book This book takes you from installing and configuring Asterisk to using its various advanced features helping you build feature-rich telephony systems. With this book, you will learn how to: Install, configure, and deploy Asterisk Create a dialplan that suits your needs Build a fully-featured telephony system Monitor, record, and log calls Install and use Asterisk@Home Backup, secure, and maintain Asterisk Use example configurations for different requirements Asterisk is a powerful and flexible open source framework for building feature-rich telephony systems. As a Private Branch Exchange (PBX) which connects one or more telephones, and usually connects to one or more telephone lines, Asterisk offers very advanced features, including station-to-station calls, line trunking, call distribution, call detail rerecords, and call recording. Asterisk can be used to provide Interactive Voice Response (IVR). The power and flexibility of a programmable phone system gives us the ability to respond to our customers in meaningful ways. Asterisk has also a fully-functional voicemail system included. It supports voicemail contexts so that multiple organizations can be hosted from the same server. It supports different time zones so that users can track when their phone calls come in. It even provides the option to notify the recipient of new messages via email. In fact, we can even attach the message in audio! Finally, Asterisk is a Voice Over IP (VoIP) system. The benefits of VoIP are numerous. For instance, we can have multiple users using the same Asterisk service from a variety of locations; we can have users in the local office using PSTN phones or IP phones; we can have remote VoIP users; we can even have entire Asterisk systems operated and run completely separately but with integrated routing; We can have an extension anywhere...



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