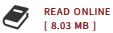




Thirty Seven Ideas for Business Operation Improvement*: *What Are the Odds You Can Use at Least One?

By Ron Parker

Operation Improvement Inc., United States, 2011. Paperback. Book Condition: New. 216 x 140 mm. Language: English . Brand New Book ****** Print on Demand ******. For the past 25 years, Ron Parker has lectured, written and consulted in the field of Business Operations Improvement. The articles in this book are a brief digest and sample of the most valuable lessons learned on such topics as: Metrics - Technology Integration - Accountability and Motivation - Roles Responsibilities - Operations Methods, Procedures Work Flow - Customer Service Call Center Operations - Sustainable Customer Service and Support - Reduction of Scrap, Re-Work and Returned Product - Quality Data Analysis Reporting - Decision Support and Back Office Processes - Scheduling Work Force Management - Operations Process Knowledge Management - and more.



Reviews

This sort of ebook is every thing and made me hunting forward and a lot more. I have read through and i also am confident that i am going to go through once again once more in the foreseeable future. I discovered this publication from my dad and i encouraged this book to discover.

-- Prof. Kip Spinka IV

A fresh e-book with a brand new point of view. It really is packed with knowledge and wisdom Its been designed in an exceedingly simple way and is particularly simply following i finished reading this publication through which actually modified me, alter the way i really believe.

-- Bernhard Russel