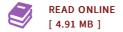


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Making Sense of Software Quality Assurance: Gaining from Quality Audits and Assessment

By Raghav S. Nandyal

Tata McGraw-Hill Education Pvt. Ltd., 2007. Hardcover. Condition: New. First edition. Throughout the book Raghav describes various approaches to appraisals that will make them more efficient and more effective. His approach is a practical way to help with process improvement -Jack Harding, Partner, Software Technology Transition Following the recommendations in this book will go a long way in enhancing the state of software quality assurance practice -C R Nagaraj, Senior VP, Quality, Satyam Computers Services Ltd Illustrates practical implementation of the appraisal method describes in SCAMPI method definition document -Srini Kankanahalli, Adjunct Faculty, University of Maryland # What are the typical competencies of a software quality assurance professional? # How does a qualitative appraisal differ from a run-of-the-mill appraisal? # What makes software quality assurance challenging? # How important is professional judgment while conducting appraisals? The focus of this book is on answering such questions. It collates the author`s rich experience with leading high maturity appraisals in world-class organizations as a lead appraiser for CMMI and People CMM. Throughout the book various approaches to appraisals that will make them more efficient and effective are illustrated. Replete with numerous examples from appraisal records and implementation references from the SITARA Process JewelBoxTM, this...



Reviews

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