



The Leadership Book of Numbers, Volume 2: Short Tips for the Leader on the Go to Help You Grow the Business, Develop Your Professional Life, and Lead (Hardback)

By Theo Gilbert-Jamison

AUTHORHOUSE, United States, 2012. Hardback. Condition: New. Language: English . Brand New Book ***** Print on Demand *****. This book is great required reading for anyone who desires to learn how to be a more effective leader. It is intended to inspire, provide vital how-to s, and to shape the mindset for building and retaining a highly effective team, committed and dedicated to achieving the key priorities of the organization. In a clever, practical style, The Leadership Book of Numbers (Volume 2) will help you resolve these dilemmas and many others: What is my role as a leader in creating and sustaining a culture of service excellence? What are the seven signs of a bad boss, and how do I overcome them? How do I hold my staff accountable for driving excellence? How can I drive excellence with I am working with a lean staff? How do I gain the support of my C-Level and earn their respect? How do I engage my staff to anticipate the unexpressed wishes and needs of the customer? How do I confront unacceptable behavior with confidence, professionalism, and finesse? How do I foster an environment where the focus on internal customer service is as...



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