



# **Applied Conversation Analysis**

By Antaki, C.

Condition: New. Publisher/Verlag: Springer Palgrave Macmillan | Intervention and Change in Institutional Talk | Much of everyday work is done through talk between practitioner and client. Conversation Analysis is the close inspection of people's use of language in interaction. The work reported in this collection shows how CA can be used to identify, and improve, communicative practices at work. | Series Preface Acknowledgements List of Contributors Notation Applied Conversation Analysis: From Explication to Intervention; C.Antaki 'Some' vs 'Any' Medical Worries: Encouraging Patients to Reveal Their Unmet Concerns; J.Heritage & J.D.Robinson Changing Interactional Behaviour: Using Conversation Analysis in Intervention Programmes for Aphasic Conversation; R.Wilkinson Improving Response Rates in Telephone Interviews; D.W.Maynard, J.Freese & N.C.Schaeffer Improving Ethnic Monitoring on a Telephone Helpline; S.Wilkinson Working with Childbirth Helplines: The Contributions and Limitations of Conversation Analysis; C.Kitzinger Simulated Interaction and Communication Skills Training: The 'Conversation Analytic Role-Play Method'; E.Stokoe Should Mandatory Jobseeker Interviews Be Personalised? The Politics of Using Conversation Analysis to Make Effective Practice Recommendations; M.Toerien, A.Irvine, P.Drew & R.Sainsbury Giving Feedback to Care Staff About Offering Choices to People with Intellectual Disabilities; W.M.Finlay, C.Walton & C.Antaki Reflecting on Your Own Talk: The Discursive Action Method at Work; J.Lamerichs & H.Te Molder...



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