



## Making Things Happen: Mastering Project Management (Theory in Practice)

By Berkun, Scott

O'Reilly Media, 2008. Book Condition: New. Brand New, Unread Copy in Perfect Condition. A+ Customer Service! Summary: FOREWORD PREFACE Who should read this book Assumptions I've made about you in writing this book How to use this book How to contact us Safari Books Online Chapter 1: A brief history of project management (and why you should care) 1.1 Using history 1.2 Web development, kitchens, and emergency rooms 1.3 The role of project management 1.4 Program and project management at Microsoft 1.5 The balancing act of project management 1.6 Pressure and distraction 1.7 The right kind of involvement 1.8 Summary 1.9 Exercises PART ONE PLANS Chapter 2: The truth about schedules 2.1 Schedules have three purposes 2.2 Silver bullets and methodologies 2.3 What schedules look like 2.4 Why schedules fail 2.5 What must happen for schedules to work 2.6 Summary 2.7 Exercises Chapter 3: How to figure out what to do 3.1 Software planning demystified 3.2 Approaching plans: the three perspectives 3.3 The magical interdisciplinary view 3.4 Asking the right questions 3.5 Catalog of common bad ways to decide what to do 3.6 The process of planning 3.7 Customer research and its abuses 3.8 Bringing it all together: requirements 3.9...



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